

## REQUEST FOR PROPOSAL (RFP)

### **Selection of Agency for Design, Supply, Installation, Testing and Commissioning of Audio-Visual Hardware and Software for Digital Experiential Engagement System at Odisha Crafts Museum (Kalabhoomi), Bhubaneswar**

#### **Glossary and Definitions**

<b>Term</b>	<b>Definition</b>
Authorized Signatory	The bidder's representative/ officer vested (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/ authority having the Power of Attorney (PoA) from the competent authority of the respective Bidding firm.
Bid	A formal offer submitted in response to a procurement invitation, including any tender, proposal, or quotation in physical or electronic format.
Bid Security / Earnest Money Deposit (EMD)	A monetary guarantee submitted by a bidder to ensure fulfilment of obligations under the bidding process.
Bidder	Any person or legal entity (including proprietorships, partnerships, LLPs, private or public limited companies) participating in the bidding process.
Competent Authority	An officer or authority vested with the administrative or financial powers to approve procurement-related actions under applicable rules.
Contract	A legally enforceable agreement entered into between the procuring entity and the selected bidder(s), outlining mutual obligations, rights, and deliverables.
OEM (Original Equipment Manufacturer)	The original manufacturer of proposed equipment, hardware, or software items.
FY (Financial Year)	Financial Year in India, commencing on April 1 and ending on March 31 of the following year.
PAN (Permanent Account Number)	A unique ten-character alphanumeric identifier issued by the Income Tax Department of India.
Procurement Process	The end-to-end process starting from the invitation to bid to the final award or cancellation of the procurement.
Procuring Entity / Purchaser / Tendering Authority	The government department, agency, or institution issuing the tender and authorized to execute the contract.
Services	Any subject matter of procurement other than goods or works, including consultancy, intellectual, advisory, and professional services.
SLA (Service Level Agreement)	A contractually binding agreement defining the expected level of service between the purchaser and the service provider.
GST (Goods and Services Tax)	A comprehensive indirect tax levied on manufacture, sale, and consumption of goods and services in India.
WO/PO (Work Order / Purchase Order)	Official documents authorizing a vendor to supply goods or services as per specified terms and conditions.
RFP (Request for Proposal)	A formal solicitation issued by a procuring entity inviting proposals from eligible bidders.
QCBS (Quality and Cost Based Selection)	A method of bid evaluation that assigns weightage to both technical quality and financial cost of proposals.
PBG (Performance Bank Guarantee)	A bank-issued financial instrument guaranteeing the contractor's performance of contractual obligations.
DLP (Defect Liability Period)	The post-handover period during which the contractor is obligated to rectify any defects at no additional cost.

BoQ (Bill of Quantities)	A detailed document listing all materials, items, and works with their quantities and specifications to be executed under the contract.
Technical Bid	The part of the proposal that includes documents related to eligibility, experience, methodology, and technical details.
Financial Bid	The part of the proposal that includes the price quote for executing the scope of work outlined in the RFP.
Mobilization	The preparatory phase after work order issuance involving team deployment, site setup, and material planning.
Change Order / Variation	A formal amendment to the original contract scope, cost, or duration due to design or execution changes.
AV (Audio-Visual)	Pertaining to systems and solutions involving sound and visual components such as projectors, speakers, displays, and controls.

### Disclaimer

1. While this Request for Proposal document ("RFP") has been prepared in good faith, neither the Purchaser nor its employees or advisors make any representation or warranty, express or implied, or accept any responsibility or liability, whatsoever, in respect of any statements or omissions herein, or the accuracy, completeness reliability of Information, and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP, even if any loss or damage is caused by any act or omission on their part.
2. This document is non-transferable, and this RFP does not purport to contain all the information that each Bidder may require and accordingly is not intended to form the basis of an investment decision or any other decision to participate in the bidding process for the selection of the Successful Bidder for this Project. Each Bidder should conduct his own investigations and analysis and check the accuracy, reliability and completeness of the information in this document and obtain independent advice from appropriate sources.
3. Though adequate care has been taken while preparing this Bid Document, the Bidder shall satisfy himself that the document is complete in all respects. Intimation of any discrepancy shall be given to this office immediately.
4. The Purchaser may modify, amend, reject, or supplement this RFP document in accordance with norms as per the requirement of the project. The Purchaser reserves the right to waive any irregularity in the proposal (RFP) and the Purchaser makes it clear that the RFP is not an offer/ Agreement.
5. Neither the Purchaser nor its employees shall be liable to any Bidder or any other person under any law including the law of Agreement, tort, the principles of restitution for unjust enrichment or otherwise for any loss, expense or damage which may arise, or be incurred, or suffered, in connection with this RFP document, or any matter that may be deemed to form part of this RFP document or the award of the Agreement, or any other information supplied by the Purchaser or their employees or Firms or otherwise arising in any way from the selection process for the award of the Agreement for the Project.
6. The Purchaser is not bound to accept any oral Proposals. The purchaser reserves the right to reject any or all the Proposals without assigning any reasons. No Bidder shall have a cause for action or claim against the Purchaser or its officers, employees, successors, or assignees for rejection of his bid. The RFP submitted by the bidder will be the property of the Purchaser.

### 1. Notice inviting RFP

Handlooms Textiles & Handicrafts Department, Government of Odisha hereby invites bids from eligible and experienced agencies ("Bidders") for the design, supply, installation, testing, and commissioning of state-of-the-art hardware for Digital Experiential Engagement Systems in **Odisha Craft Museum-Kalabhoomi**. The selected Bidder shall undertake the scope of work as per the detailed specifications and terms outlined in this

document. The selection process shall be conducted under the Quality and Cost-Based Selection (QCBS) methodology, with a weightage of 70% for Technical Proposal and 30% for Financial Proposal.

## 2. Schedule of Events / Fact Sheet

S. No.	Information	Details
1	RFP No. and date of availability	<b>3896 dtd. 26.05.2026</b>
2	Last date for submission of written queries by Bidders in <a href="mailto:hthdepartment@gmail.com">hthdepartment@gmail.com</a>	<b>01.06.2026</b>
3	Date of pre-bid meeting	<b>03.06.2026</b>
4	Release of response to clarification	<b>06.06.2026</b>
5	Last date of submission of bid	<b>17.06.2026</b>
6	Opening of Technical Bids	<b>20.06.2026</b>
7	Date and time for Technical Presentation	<b>Will be intimated subsequently</b>
8	Opening of Financial Bids	<b>Will be intimated subsequently</b>
9	Method of Selection	Quality & Cost Based Selection (QCBS) methodology. The weightage for the 'Quality' is 70 (seventy) and the weightage for the 'Quoted' price is 30 (70:30).
10	Bid Processing Fee	The RFP document can be downloaded from the website www. The bidders are required to submit the RFP document fee of INR 1,000 (One Thousand only) in the form of Bank Draft in favour of Under Secretary to Government, Textile Handlooms Department from any of the scheduled commercial banks along with the proposal (General Bid) documents.
11	Bid Security	Bidders shall submit an Earnest Money Deposit (EMD) of Rs. 1,00,000/- (Rupees One Lakh only) in the form of a Demand Draft or Bank Guarantee drawn in favour of Under Secretary to Government, Textile Handlooms Department However, bidders who are registered as Micro or Small Enterprises (MSEs) under the Udyam Registration portal or with the National Small Industries Corporation (NSIC) are exempted from submitting the EMD. To claim this concession, bidders must: <ul style="list-style-type: none"> <li>• Submit a valid Udyam Certificate covering the tendered goods/services,</li> <li>• Confirm they are not traders without in-house manufacturing/service capabilities.</li> </ul> Bids submitted without EMD or without valid exemption documents shall be treated as non-responsive.

12	Performance security	The successful bidder shall submit a Performance Security of 5% of the contract value in the form of a Bank Guarantee or Demand Draft from a scheduled commercial bank. The Performance Security shall remain valid for 60 days beyond the completion of all contractual obligations, including warranty.
13	Currency	The bidder should quote in Indian Rupees only. The total price inclusive of taxes, levies and duties will be considered for evaluation. So, the bidder must mention the base price and the tax component separately.
14	Validity Period	Proposals/bid must remain valid for minimum 180 days from the last date of bid submission.
15	Contact person for queries	Bikramaditya Barik, Additional Secretary to Government, Cell No. 9938489674 Email;-bbikramaditya168@gmail.com

### 3. Introduction

#### 1. About Odisha Crafts Museum – Kalabhoomi

- Odisha Crafts Museum is a premier institution under the Handlooms, Textiles & Handicrafts Department, Government of Odisha. Inaugurated on 22<sup>nd</sup> March 2018 by the Hon'ble Chief Minister, the museum serves as a state-of-the-art Crafts Hub, celebrating Odisha's extensive and diverse heritage in handicrafts and handlooms.
- Spread over 12.68 acres in Pokhariput, Bhubaneswar.
- Encompasses 8 galleries featuring:
  - Terracotta
  - Traditional Paintings
  - Stone and Wood Carving
  - Metal Crafts
  - Natural Crafts
  - Tribal Crafts
  - Pre-weaving Techniques and Cocoons
  - Handlooms

#### 2. Key Amenities and Features

- Open-air amphitheatre
- Dedicated workshop areas
- Children's play zone
- Outdoor canteen
- Souvenir shop
- Courtyards depicting:
  - Tribal Living
  - Temple Architecture
  - A thematic container displays and Kuldevi temple at the entrance

#### 3. Vision for Enhancement and Modernization

Kalabhoomi's mission extends beyond conservation—it envisions itself as a living museum where tradition meets innovation. As part of its next phase of transformation, the following enhancements are planned:

- **Immersive Storytelling Installations**
  - Virtual Reality (VR)-based experience
- **Technological Upgrades to Exhibits**
  - Interactive, touch-based information systems

- Holographic showcases

#### 4. Objectives of the RFP

This tender invites eligible and experienced agencies to design, supply, install, test, and commission cutting-edge hardware and software for:

- Interactive Touchscreen Kiosks
- Virtual Reality (VR)-based experience
- AI-powered Holograms

These developments align with Kalabhoomi's broader goal—to become a leading national example of how museums can provide **interactive, accessible, and future-ready cultural experiences**.

#### 5. Scope of Work

The bidder shall be responsible for a complete turnkey solution encompassing:

- Supply and installation of audio-visual (AV), lighting, show control, mechanical infrastructure (rigging, mounts), electrical cabling, power distribution and other hardware items.
- System integration including wiring, configuration, calibration, media server integration, testing and commissioning.
- Content playback testing using dummy data or sample media.
- OEM warranty support with on-call maintenance for the defect liability period.
- Demonstration of system readiness before handover.

##### Breakdown by site:

##### a. Interactive Touchscreen Kiosk Content System

- Industrial-grade touchscreen kiosk hardware with integrated computing unit and enclosure.
- Interactive application software with multilingual touchscreen navigation and media playback support.
- Integrated content management, scheduling, and system configuration utilities.
- Networking interfaces, operating software, diagnostics, and continuous playback optimization tools.
- Onsite installation, testing, commissioning, operator training, and technical support.

##### b. Hybrid AI-Enhanced 3D + 360° VR Experience Content

- VR headsets, rendering workstations, tracking systems, and immersive audio hardware.
- VR application software supporting 3D and 360° immersive experiences.
- Real-time rendering, panoramic playback, synchronization, and spatial audio processing software.
- Calibration, monitoring, and performance optimization utilities for museum-grade operation.
- Onsite installation, testing, commissioning, operator training, and technical support.

##### c. AI-Powered Digital Human Hologram Content System

- Life-size holographic display system including display hardware, media server, and audio interface systems.
- AI-driven conversational interaction engine with multilingual NLP and speech-processing capabilities.
- Real-time avatar rendering, gesture synchronization, and dialogue management software.
- Knowledge-base integration framework, monitoring utilities, and playback management tools.
- Onsite installation, testing, commissioning, operator training, and technical support.

Detailed technical specifications, quantities, minimum compliance requirements, and system architecture shall be as per the BoQ attached. In case of any discrepancy between the general scope described in this RFP and the detailed BoQ specifications, the detailed BoQ specifications shall prevail.

Equivalent or superior products may be offered by the bidder, subject to compliance with all minimum technical specifications, interoperability requirements, warranty obligations, and prior written approval of the Purchaser. The Purchaser reserves the right to accept or reject any proposed equivalent product based on technical evaluation and system compatibility considerations.

**6. Eligibility and Technical Criteria**

The bidder shall be evaluated in two stages viz Pre-qualification stage and Technical Evaluation of Proposal. The Bidder fulfilling pre-qualification criteria shall be shortlisted for Technical Stage. The bidder should be fulfilling the following preconditions and must also submit documentary evidence in support of fulfilment of these conditions while submitting the technical bid. Purchaser reserves the right to verify the claims made by the Bidders and to carry out the capability assessment of the bidders and (Purchasers’) decision shall be final in this regard. Purchaser may, in its absolute discretion, waive any of the conditions and / or requirements in the Tender in respect of any or all of the bidders.

**1. Pre-Qualification Criteria**

The Applicant who fulfils the following Pre-Qualification Criteria (“Eligible Bidder”) shall be considered for technical evaluation of their bids.

<b>S. No.</b>	<b>Specific Qualification Criteria</b>	<b>Document/ Information to be Submitted</b>
1	The Bidder must have been operational in India for a minimum of 10 years as on the date of publication of the RFP. In the case of a distributor or authorized partner bidding on behalf of any of the listed OEMs, the bidder must similarly demonstrate at least 10 years of continuous business operations in India and submit valid authorization certificates from the respective OEM(s).	Certificate of Incorporation.
2	The bidder should have valid GST and PAN registrations	Certificates on GST registration and PAN
3	The agency must have an average annual turnover of not less than ₹10 crores during the last three financial years FY23-24, FY24-25, and FY25-26 (provisional acceptable).	Audited balance sheets and CA certificate
4	The bidder must submit valid OEM Authorization Letters for all major equipment categories listed in the BoQ, including audio systems, amplification, DSP processors, and projection equipment if any. These letters must confirm the bidder’s authorization to supply, install, and support the products in India, along with assurance of warranty coverage and supply authenticity.	Manufacturer’s Authorization Form (MAF) for majority of key components.
5	Bidder must not be blacklisted or debarred by any Government Department, PSU, or Autonomous Body. Additionally, the bidder must not have been subjected to any documented penalties, liquidated damages, or performance-related deductions by any client in the last three years for quality or delivery issues.	Notarized affidavit on Rs. 100 stamp paper
6	The agency must have a local office or authorized setup in Bhubaneswar, Odisha, for on-ground support, coordination, and post-installation services.	Self-certification on the Bidder’s letterhead listing the office address in Bhubaneswar along with

	If not available, they must provide an undertaking to set up such an office within 30 days of award.	lease agreement or ownership proof. Notarized undertaking on stamp paper (Rs. 100), signed by authorized signatory in case no office is available.
7	The bidder should confirm that the calibration of the major equipment in the BOQ (like Audio) shall be done by OEM	An explicit formal undertaking letter from the OEM(s) in the MAF

The above criteria are mandatory and bidders failing to meet any one of them may be disqualified from the tendering process.

## 2. Technical Experience

Shortlisted bidders who meet the pre-qualification and document-based technical criteria shall be invited to deliver a **Technical Presentation** before the Evaluation Committee on a scheduled date and time to be communicated separately.

**Note:** The technical presentation **need not be uploaded** at the time of initial bid submission. However, bidders may choose to include illustrative samples or credentials as part of their technical bid submission in PDF format. Marks for this parameter shall be awarded **solely based on the live/in-person/online presentation** as evaluated by the Committee.

The technical qualification experience of all the Eligible Bidders will be evaluated and marks will be assigned ("Technical Score") based on the following Parameters:

Sl. No.	Parameter	Max. Marks Obtained	Documents to be Submitted
1	Availability of fully functional local office or authorized setup in Bhubaneswar, Odisha	5 Marks	Self-certification on the Bidder's letterhead listing the office address in Bhubaneswar along with Lease agreement or ownership proof.
2	The agency's <b>average annual turnover</b> over the last three financial years FY23-24, FY24-25, and FY25-26 (provisional acceptable) shall be considered for evaluation. Marks shall be awarded as per the following slabs: <ul style="list-style-type: none"> <li>• <b>INR 10 crore to INR 15 crore</b> – 5 marks</li> <li>• <b>INR 15 crore to INR 20 crore</b> – 10 marks</li> <li>• <b>INR 20 crore and above</b> – 15 marks</li> </ul>	15 Marks	Audited balance sheets as applicable and CA certificate
3	Technical Expertise and Manpower: Required Team of expertise of Bidder/OEM 1. 5 Experts in Team – 05 Marks 2. 10 Experts in Team – 10 Marks 3. 15 Experts in Team – 15 Marks 4. 20 Experts in Team – 20 Marks	20 Marks	Copy of Technical Team details with qualification and number of years' experience
4	Presentation on Concept and Design as per the Criteria mentioned below: <b>1. System Understanding and Execution Plan</b> Clarity of proposed hardware design, integration approach, layout drawings, and execution methodology (20 Marks).	60 Marks	PPT during the Technical Presentation

	<p><b>2. Demonstration of Hardware Capabilities</b> Sample demonstration or video showcasing system performance, compatibility with media, and technical specifications (20 Marks).</p> <p><b>3. Innovation, Safety, and Sustainability</b> Innovative features, ease of use, safety measures, environmental friendliness, reliability, and support (20 Marks).</p>		
	Total Technical Experience Score	100 Marks	

**7. Instructions to Bidders**

**a) Completeness of response**

- Bidders are advised to study all instructions, forms, terms, requirements and other information in the RFP documents carefully. Submission of the bid shall be deemed to have been done after careful study and examination of the RFP documents with full understanding of its implications.
- The response to this RFP should be full and complete in all respects. Failure to furnish all information required by the RFP documents or submission of a proposal not substantially responsive to the RFP documents in every respect will be at the Bidder's risk and may result in rejection of its proposal.

**b) RFP proposal preparation costs and related issues**

- The Bidder is responsible for all costs incurred in connection with participation in this process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations/demonstrations, preparation of proposal, in providing any additional information required by the Purchaser to facilitate the evaluation process, unless explicitly specified to the contrary.
- Purchaser will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- This RFP does not commit Purchaser to award a contract or to engage in negotiations. Further, no reimbursable cost may be incurred in anticipation of award or for preparing this RFP, unless explicitly specified to the contrary.

**8. Evaluation Procedure**

Evaluation will be under the Quality and Cost-Based Selection (QCBS) method using a weightage of 70:30 for Technical and Financial respectively.

- a.** The marks scored in the technical bid which essentially rates the Bidder on technical criteria will be given weightage of 70%. The financial bids will be given a weightage of 30%. The combined score of technical and financial will determine the ranking of the firms. In case of a tie in the combined score between Bidders, the Bidder with higher technical score will be given a higher rank. Agency will be selected based on the ranking derived from the combined score. If technical and financial scores are the same then the bidder with more years of experience will be considered.
- b.** Bidders secured at least 70 or more in technical evaluation will be eligible to participate in the financial bid opening process. The Financial Bids of the technically qualified bidders will be opened on the prescribed date. Representatives of Bidders may witness the opening of financial bids. The Bidders are required to quote their total fee (inclusive of GST as applicable) for the assignment. This amount / quote is to be used for financial evaluation purpose and, award of Work Order (if selected).
- c.** After opening of financial bids of eligible bidders, the financial scoring will be done.
- d.** The lowest financial quoted rate will receive highest marks i.e. 100. Scoring to other higher quoted rate will be assigned using formula as below:

**Financial Score = (Lowest Quote among the Bidders/Quote of the Bidder) \* 100**

- e. After weighted scoring of both technical and financial bids, they will be combined together and ranked. Highest scorer will secure Rank 1, then Rank 2 and so on.
- f. The Bidder with Rank One (most responsive bid) based on QCBS system will be selected as the most suitable Bidder using a weightage of 70:30 for Technical and Financial respectively.

Illustration for calculation of combined score is as under:

<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>	<b>H</b>
Sr. No.	Name of the bidder	Technical Score secured	<b>Weighted Technical Score</b> (Col. C * 0.70)	Financial Score (Lowest rate / Quoted Rate) * 100	<b>Weighted Financial Score</b> (Col. E * 0.30)	Total score (D + F)	<b>Rank</b>

- i. If a Bidder quotes NIL charges / consideration, the bid shall be treated as unresponsive and will not be considered. Abnormally Low financial bids will be handled as per the guidelines issued by Government.
- ii. Errors & Rectification: If there is a discrepancy between Words and Figures, the Figure indicated in Words will prevail”.
- iii. The total cost quoted should be including all the cost of hardware, software, installation, maintenance, transportation, commissioning etc.

#### 9. Delivery and Installation Timelines

<b>Sl. No</b>	<b>Deliverable</b>	<b>Timeline</b>	<b>Days</b>
1	<b>Design Finalization &amp; Planning</b> – Includes site assessment, layout approval, hardware specification finalization, and submission of drawings and coordination requirements within 1-2 weeks of award.	T0 + 30 days = T1	30
2	<b>Procurement &amp; Pre-Installation Preparation</b> – Covers procurement of all hardware components (projectors, kiosks, holograms, media servers, mounts, cables), fabrication of enclosures, and system pre-configuration.	T1 + 90 days = T2	90
3	<b>Delivery &amp; On-Site Installation</b> – Involves delivery of equipment to site and installation of all displays, projection systems, mounts, racks, and cabling infrastructure, completed over 2-3 weeks.	T2 + 30 days = T3	30
4	<b>System Integration &amp; Testing</b> – Includes AV system integration, alignment, edge blending, calibration, connectivity verification, and control system checks, usually finished within 1 week.	T3 + 15 days = T4	15
5	<b>User Acceptance Testing &amp; Handover</b> – Comprises final demonstration, UAT walkthrough, handover of manuals and warranties, and formal client sign-off, typically conducted in 1 week.	T4 + 10 days = T5	10
6	<b>Staff Training</b> – Hands-on training sessions will be conducted for museum staff or designated operators to ensure familiarity with system operation, content management, basic troubleshooting, and safety protocols.	T5 + 5 days	5
	<b>Total</b>		180

## 10. Payment Terms

Sl. No	Milestone	Payment Due
1	<b>On Delivery of Major Equipment to Site</b> Includes interactive displays, media servers, and enclosures. Verified through delivery challans and inspection reports.	40%
3	<b>On Completion of Installation &amp; Integration</b> Covers successful hardware installation, cabling, mounting, display and projection system integration, and initial functional checks.	25%
4	<b>On Commissioning and UAT Sign-Off</b> Includes system testing, alignment, user training, documentation handover, and approval from designated officials upon UAT completion.	25%
5	<b>After 6 Months of Successful Operation or against submission of Bank Guarantee valid for 6 months after handover.</b> Released after submission of satisfactory operational performance report, addressing any minor snags during early use.	10%

## 11. Maintenance, Warranty and Support Scope

The quoted price shall include comprehensive support, preventive maintenance, troubleshooting assistance, calibration support, and warranty services for all supplied hardware, software, control systems, media servers, networking components, and integrated AV systems during the warranty / defect liability period specified in the BoQ. All hardware supplied under the contract shall carry a comprehensive on-site OEM-backed warranty commencing from the date of successful installation, testing, commissioning, and final acceptance.

The maintenance and support scope shall include:

- Preventive maintenance visits and periodic system health checks
- Software configuration support and firmware updates, wherever applicable
- Calibration and tuning support for projection, audio, holographic, VR, and immersive theatre systems
- Diagnosis and rectification of hardware and software faults
- Free repair or replacement of defective components covered under warranty
- Remote and on-site technical support services
- Playback, synchronization, and interoperability troubleshooting support

The bidder shall ensure:

- Response to reported issues within 48 hours
- Resolution of reported issues within 7 working days wherever reasonably feasible
- Availability of dedicated support contact details and escalation matrix
- Availability of spare parts and OEM support during the warranty period

The bidder shall submit a consolidated warranty register, including equipment serial numbers, warranty periods, OEM support details, and escalation contacts, at the time of final handover.

Warranty shall not cover damage arising due to misuse, vandalism, environmental factors, electrical abnormalities external to supplied systems, unauthorized modifications, or third-party interference.

Any services, support obligations, or maintenance responsibilities not explicitly excluded shall be deemed included within the quoted scope during the warranty period.

## 12. **Factory Acceptance Testing (FAT) and Site Acceptance Testing (SAT)**

Prior to final commissioning, if requested explicitly by the Purchaser, the selected bidder shall conduct appropriate Factory Acceptance Testing (FAT), wherever applicable, for critical systems including media servers, holographic systems, audio processing systems, control systems, and immersive theatre integration components.

Following on-site installation, the bidder shall conduct comprehensive Site Acceptance Testing (SAT) covering:

- System functionality and interoperability
- Audio-video synchronization
- Playback stability and media server performance
- Control system functionality
- Environmental effect synchronization
- Touch and interaction responsiveness
- Calibration and tuning verification
- Safety and operational checks

Final User Acceptance Testing (UAT) and handover shall be undertaken only after successful completion of SAT and rectification of major observations, if any.

## 13. **Submission of Bids**

Bids must be submitted on the following address through Registered India Post/ Courier service within the prescribed time as per the two-envelope system:

**The Additional Secretary to Government,  
Handlooms, Textiles & Handicrafts Department,  
Government of Odisha,  
Lok Seva Bhawan , Keshari Nagar, Bhubaneswar Odisha, 751001**

- **Envelope 1: Technical Bid**
  - All eligibility and qualification documents (Refer Annexure C)
  - Technical datasheets, OEM brochures, compliance statements, and system architecture documentation
- **Envelope 2: Financial Bid**
  - Price quote for hardware and software components as per BOQ

## 14. **Annexures**

### **Technical Bid Annexures**

- **Annexure A:** Cover Letter
- **Annexure B:** Particulars of the Bidder
- **Annexure C:** Compliance sheet
- **Annexure D:** Proforma for Bank Guarantee for Performance Security
- **Annexure E:** Declaration for Non-Blacklisting
- **Annexure F:** Letter of Undertaking
- **Annexure G:** Work Experience Certificate Format
- **Annexure H:** Key Expert Curriculum Vitae (CV)
- **Annexure I:** Power of Attorney Format
- **Annexure J:** OEM Authorization Format

### **Financial Bid Annexures; -**

**Fin-1 Covering Letter**

**Fin-2 BoQ with amount**

## COVER LETTER

(On the Letterhead of the Bidder and to be submitted / uploaded online)

To

Date:

The Additional Secretary to Government,  
Handlooms textiles & Handicrafts Department,  
Government of Odisha  
Lokaseva Bhawan,  
Bhubaneswar, Odisha 751001

**Ref: RFP for**

1. With reference to your RFP document \_\_\_\_\_, dated \_\_\_\_\_, I, having examined the RFP Documents and understood their contents, hereby submit my / our proposal for the subject RFP. The Proposal is unconditional and unqualified.
2. I acknowledge that the Authority will be relying on the information provided in the Proposal and the documents accompanying the proposal for selection of the Agency, and we certify that all information provided in the proposal and its Annexure along with the supporting documents are true and correct; nothing has been omitted which renders such information misleading; and all documents accompanying the proposal are true copies of their respective originals.
3. This statement is made for the express purpose of our selection as Agency for the design and execution of the aforesaid Project.
4. I shall make available to the Authority any additional information it may find necessary or require supplementing or authenticate the Proposal.
5. I acknowledge the right of the Authority to reject our Proposal without assigning any reason or otherwise and hereby waive, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
6. I certify that in the last three years, we have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.
7. I declare that:
  - a. I have examined and have no reservations to the Bidding Documents, including any Addendum issued by the Authority; and
  - b. I have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in the RFP document, in respect of any tender or request for proposal issued by or any Agreement entered into with the Authority or any other public sector enterprise or any government, Central or State; and
  - c. I hereby certify that we have taken steps to ensure that in conformity with the provisions of the RFP, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice; and
  - d. The undertakings given by us along with the Proposal in response to the subject RFP and information mentioned for the evaluation of the bid capacity were true and correct as on the date of making the Proposal and are also true and correct as on the Proposal Due Date and I shall continue to abide by them.
8. I understand that you may cancel the Bidding Process at any time and that you are neither bound to accept any BID that you may receive nor to invite the Bidders to BID for the Project, without incurring any liability to the Bidders, in accordance with the RFP document.
9. I certify that regarding matters other than security and integrity of the country; we have not been convicted by a Court of Law or indicted or adverse orders passed by a

- regulatory authority which could cast a doubt on our ability to undertake the Project or which relates to a grave offence that outrages the moral sense of the community.
10. I undertake that in case due to any change in facts or circumstances during the Bidding Process, we are attracted by the provisions of disqualification in terms of the guidelines referred to above, we shall intimate the Authority of the same immediately.
  11. I further acknowledge and agree that in the event such change in control occurs after signing of the Agreement up to its validity, it would, notwithstanding anything to the contrary contained in the Agreement, be deemed a breach thereof, and the Agreement shall be liable to be terminated without the Authority being liable to us in any manner whatsoever.
  12. I hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the selection of the Bidder, or in connection with the Bidding Process itself, in respect of the subject RFP and the terms and implementation thereof.
  13. In the project of my/ our being declared as the Selected Bidder, I / we agree to enter into an Agreement in accordance with the draft that has been provided to me / us by the Authority. We agree not to seek any changes in the aforesaid draft and agree to abide by the same.
  14. I have studied all the Bidding Documents carefully and also surveyed the site(s). We understand that except to the extent as expressly set forth in the Agreement, we shall have no claim, right or title arising out of any documents or information provided to us by the Authority or in respect of any matter arising out of or relating to the Bidding Process including the award of Agreement.
  15. The documents accompanying the Technical Proposal, as specified in the RFP, have been submitted in separate files.
  16. I agree and understand that the Proposal is subject to the provisions of the Bidding Documents. In no case, I shall have any claim or right of whatsoever nature if the Project not awarded to me or our Proposal is not opened or rejected.
  17. The Financial Proposal has been quoted by me after taking into consideration all the terms and conditions stated in the RFP, draft Agreement, our own estimates of costs and after a careful assessment of the site and all the conditions that may affect the implementation cost.
  18. I agree and undertake to abide by all the terms and conditions of the RFP document.
  19. I shall keep this offer valid for 180 (One Hundred Eighty) days from the Proposal Due Date specified in the RFP.
  20. I hereby submit our Proposal and quote an amount as indicated in Financial Proposal for undertaking the aforesaid Project in accordance with the Bidding Documents and the Agreement.

In witness thereof, I submit this Proposal under and in accordance with the terms of the RFP document.

Yours faithfully,

Date: (Signature, name and designation  
Place: of the Authorised signatory)

**PARTICULARS OF THE BIDDER**

(On the Letterhead of the Bidder and to be submitted / uploaded online)

- i. **Name of the Bidder:**
- ii. **Year of Incorporation:**
- iii. **Incorporation (i.e. Company or Partnership)**
- iv. **Registered Office Address with telephone, fax, website and email:**
- v. **Date of Incorporation (Please attach copy of certificate of incorporation/ registration):**
- vi. **Name of the Authorized Signatory:**
- vii. **Designation of Authorized Signatory:**
- viii. **Mobile Number of Authorized Signatory:**
- ix. **E-mail Address:**
- x. **Fax Number:**
- xi. **GST Registration number:**
- xii. **PAN details:**
- xiii. **Average Annual Turnover & Net Worth: (in INR crores)**

S. No.	Particulars	FY 2023-24	FY 2024-25	FY 2025-26 (Provisional)
1	Annual Turnover (in INR Crore)			
2	Average Annual Turnover for last 3 financial years (in INR Crore)			
3	Net worth as on 31.03.2026			

**Note:**

1. Attach certified copies of audited Balance Sheets, Profit & Loss statement and IT Returns for last 3 (Three) years (No need to submit entire Annual Audited Report)
2. The above data must be submitted by Bidder, duly certified by either Statutory Auditor or Chartered Accountant.

Duly signed by the Authorised Signatory of the Bidder  
(Name, Title and Address of the Authorised Signatory)

**COMPLIANCE SHEET**

(On the Letterhead of the Bidder and to be submitted / uploaded online)

**Compliance Sheet for general documents:**

Sl. No.	Particulars	Reference & Page No.
1	Cover letter (Annexure A)	
2	Proof of Bid Processing Fee	
3	Particulars of the Bidder (Annexure B)	
4	Letter of Undertaking (Annexure F)	

**Compliance Sheet for Pre-Qualification Proposal:**

Sl. No.	Particulars	Reference & Page No.
5	Legal Entity (Certificate of Incorporation)	
6	Certificates on GST registration and PAN	
7	Udyam Registration Certificate (if MSME)	
8	CA Certificate for Turnover (FY23-24, FY24-25, FY25-26 provisional)	
9	Audited Balance Sheets, Profit & Loss statements as applicable	
10	Copy of Work Orders and Project Completion Certificates (Annexure G)	
11	Proof of Local Office / Collaboration / Undertaking	
12	Declaration of Continuity for Legal Status Change (if applicable)	
13	Self-declaration about non-black-listing (Affidavit)	
14	Proof of EMD or Valid Exemption Documents	

**Compliance Sheet for Technical Proposal:**

S. No.	Particulars	Reference & Page No.
15	Power of Attorney (Annexure I)	
16	Average Annual turnover	
17	Technical Resource Strength: CVs of Key Experts (Annexure H)	
18	Work Experience Certificates (Annexure G) ... if any additional to 5 above	
19	Technical Presentation (as per RFP guidelines)	

Signature (Authorised Signatory)

Seal:

Date:

Place:

Name of the Bidder:

**PROFORMA FOR BANK GUARANTEE FOR PERFORMANCE SECURITY**

To,

The Additional Secretary to Government,  
Handlooms, Textiles & Handicrafts Department,  
Government of Odisha,  
Lok Seva Bhawan , Keshari Nagar, Bhubaneswar Odisha, 751001

WHEREAS (Name and Address of the Consultant) (hereinafter called "the Consultant") has undertaken, in pursuance of RFP No. .... dated ..... To undertake the service (description of services) (herein after called "the Contract")

AND WHEREAS it has been stipulated by (Name of the Client) in the said contract that the Consultant shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby declare that we are guarantors and responsible to you, on behalf of the Consultant, up to a total of..... (amount of guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the consultant to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the consultant before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the consultant shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification. This performance bank guarantee shall be valid until the..... day of 2025.

Our branch at Bhubaneswar (Name & Address of the Bank) is liable to pay the guaranteed amount depending on the filing of claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our Bhubaneswar branch a written claim or demand and received by us at our Bhubaneswar branch on or before due date otherwise bank shall be discharged of all liabilities under this guarantee thereafter.

(.....)  
**(Signature of the authorized officer of the Bank)**

.....  
**Name and designation of the officer**

**SELF-DECLARATION ABOUT NON BLACK-LISTING**  
(On non-judicial stamp paper of Rs. 100, duly notarized)

To,

The Additional Secretary to Government,  
Handlooms textiles & Handicrafts Department,  
Government of Odisha  
Lokaseva Bhawan, Bhubaneswar, Odisha 751001

Date:

**Ref: RFP for**

Dear Sir / Madam,

In response to the tender under reference, I/We hereby declare that presently our firm maintains an unblemished record and has **not been declared ineligible** for corrupt or fraudulent practices, either indefinitely or for a specified period, by any Central or State Government Department, Public Sector Undertaking, Autonomous Body, Academic Institution, or Commercial Organization.

We further confirm that our firm is **not blacklisted, debarred, or declared ineligible** for any reason whatsoever—other than for corrupt or fraudulent practices—by any such authority mentioned above.

Additionally, we undertake that **during the last five financial years**, our firm has **not been formally documented or penalized** for **quality deficiencies, performance shortfalls, or delays in delivery** by any Central or State Government entity, semi-government organization, PSU, or statutory body.

If this declaration is found to be incorrect or misleading at any stage, then without prejudice to any other legal or administrative action that may be taken, the Performance Security submitted by me/us is liable to be forfeited in full, and any contract awarded pursuant to this tender, in part or in whole, is liable to be cancelled at the discretion of the competent authority.

Yours faithfully,

(Name & signature with stamp of the bidder)

**LETTER OF UNDERTAKING**

(On the Letterhead of the Bidder and to be submitted / uploaded online)

To,

Date:

The Additional Secretary to Government,  
Handlooms textiles & Handicrafts Department,  
Government of Odisha  
Lokaseva Bhawan, Bhubaneswar, Odisha 751001

**Ref: RFP for**

Dear Sir / Madam,

We have examined in detail and have understood the terms and conditions stipulated in the RFP. Our Proposal is consistent with all requirements of submission as stated in the RFP or in any of the subsequent communication issued by the Purchaser. We would be solely responsible for any errors or omissions in our Proposal.

We hereby declare that we have read and understood the terms and conditions of this RFP and examined and understood and satisfied ourselves regarding the content of the various agreements, declarations and deeds to be executed and do hereby undertake to execute them when called upon to do so, and commit in unequivocal terms, in letter and spirit, that the project shall be implemented as per the comprehensive stipulations and requirements that have been spelt out by the Purchaser, in this RFP and Bidding Documents including adherence to the areas / capacities / specifications / regulations as have been detailed by the Purchaser in this regard.

We also commit to abide by the decision of the Purchaser on all matters relating to the implementation of the Project.

Yours faithfully,

**Duly signed by the Authorised Signatory of the Bidder  
(Name, Title and Address of the Authorised Signatory)**

**WORK EXPERIENCE CERTIFICATE FORMAT**  
(On the Letterhead of the Bidder and to be submitted)

<b>S. No.</b>	<b>Particulars</b>	<b>Remarks</b>
<b>1</b>	Project Title	
<b>2</b>	Project Description	
<b>3</b>	Location	
<b>4</b>	Name of Client	
<b>5</b>	Total value of work order (In Indian Rupees), as applicable	
<b>6</b>	No. of manpower/ experts engaged	
<b>7</b>	Period of Services rendered by the Bidder	
<b>8</b>	Scope of Service & Technologies used	
<b>9</b>	Other Information relating to Project	
<b>10</b>	Nature and details of experience in similar field (Please attach relevant documentary evidence)	
<b>11</b>	Copy of the work order, completion certificate to be submitted	

**KEY EXPERT CURRICULUM VITAE (CV)**

(On the Letterhead of the Bidder and to be submitted)

<b>S. No.</b>	<b>Particulars</b>	<b>Remarks</b>
<b>1</b>	Name and Designation	
<b>2</b>	Date of Birth	
<b>3</b>	Qualification	
<b>4</b>	Area of Expertise	
<b>5</b>	Country of Citizenship/Residence	

**Education and Training:** {List college/university/ Institution or other specialized education/ Training, giving names of institutions, dates attended, degree(s)/diploma(s)/ Certificate(s) obtained. Highlight relevance to general and specific sectors}

**(Signature with date)**

**(Name and designation)**

**POWER OF ATTORNEY FOR SIGNING OF PROPOSAL**

(On non-judicial stamp paper of Rs. 100, duly notarized)

Know all men by these presents, we, M/s. \_\_\_\_\_, a company/partnership/LLP/proprietorship firm incorporated under the laws of India and having its registered office at \_\_\_\_\_ (hereinafter referred to as the "Firm"), do hereby irrevocably constitute, nominate, appoint and authorize:

Mr./Ms. \_\_\_\_\_,

Son/daughter of \_\_\_\_\_,

residing at \_\_\_\_\_,

holding the designation of \_\_\_\_\_ in the Firm,

as our true and lawful attorney (hereinafter referred to as the "Authorised Signatory") to do in our name and on our behalf, all such acts, deeds, and things as are necessary or required in connection with or incidental to submission of our proposal for the **Tender No.** \_\_\_\_\_ **dated** \_\_\_\_\_, issued by the **[Insert Name of Tendering Authority]**, including but not limited to:

- Signing and submission of all applications, proposals, letters, documents, and undertakings;
- Providing information and responses to the Tendering Authority;
- Representing us in all matters before the Authority, including technical presentations, negotiations, and clarifications;
- Signing and executing contracts and all other documents relating to the tender.

We hereby agree to ratify all acts, deeds, and things lawfully done by the said Authorised Signatory pursuant to this Power of Attorney and that all such acts, deeds and things done by him/her shall be binding on us and shall have the same force and effect as if done by us.

This Power of Attorney shall remain valid and in force until the completion of all formalities relating to the tender mentioned above.

**IN WITNESS WHEREOF**, we, the Firm, have caused this Power of Attorney to be executed this \_\_\_ day of \_\_\_\_\_, 2025

**For and on behalf of**

M/s. \_\_\_\_\_

(Company Seal)

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

**Accepted and Acknowledged by Authorised Signatory**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

**Witnesses:**

1. Signature: \_\_\_\_\_ Name: \_\_\_\_\_ Address: \_\_\_\_\_

2. Signature: \_\_\_\_\_ Name: \_\_\_\_\_ Address: \_\_\_\_\_

**FORMAT OF OEM'S AUTHORIZATION LETTER**

(On the Letterhead of the OEM and to be submitted / uploaded online)

**MANUFACTURER'S AUTHORIZATION LETTER**

To

The Director / Tendering Authority,  
Odisha Crafts Museum  
Gandamunda, Pokhariput,  
Bhubaneswar, Odisha 751020

Date:

**Subject: Manufacturer's Authorization Letter for Supply, Installation and Support of Hardware Equipment**

**RFP reference No.:**

Dear Sir / Madam,

We, M/s. \_\_\_\_\_ (Name of Manufacturer), having our registered office at \_\_\_\_\_, are the original manufacturers of the following equipment:

S. No.	Item Description	Model / Series

We hereby authorize **M/s.** \_\_\_\_\_ (Name of Bidder), having their office at \_\_\_\_\_, to bid, supply, install, and provide support and maintenance for the above-mentioned hardware items as part of the tender referred above.

We further confirm the following:

1. We shall provide full support to the authorized partner in terms of technical know-how, spare parts availability, software updates, and service manuals during the warranty and support period as specified in the tender.
2. We guarantee that the hardware items quoted are genuine, brand new, and sourced directly from us.
3. **All necessary calibration, system tuning, and commissioning of the above equipment will be undertaken by our authorized technical personnel or directly by us, and shall be carried out in accordance with our official standards.**
4. In case the authorized bidder fails to provide adequate support during the warranty period, we shall be responsible for providing direct support and service as the OEM.
5. This authorization is valid for the tender mentioned above and cannot be transferred or reassigned without our written consent.

Yours faithfully,

For M/s.  
(Authorized Signatory)

Name:

Designation:

Email:

Phone:

Company Seal

**FIN-1**  
COVERING LETTER  
(In Bidder's Letter Head)

[Location, Date]

To

The Additional Secretary to Government,  
Handlooms, Textiles & Handicrafts Department, Government of Odisha, Lok  
Seva Bhawan , Keshari Nagar, Bhubaneswar Odisha, 751001

[FINANCIAL PROPOSAL]

Sir

I, the undersigned, offer to provide the consulting services for [Insert  
title of assignment] in accordance with your Request for Proposal  
No. \_\_\_\_\_, Dated:

Our attached Financial Proposal is for the sum of [Insert amount(s) in words  
and figures\*]. This amount is inclusive of the taxes applicable as per GST Act. I do  
hereby undertake that, in the event of acceptance of our bid, the services shall be  
provided in respect to the terms and conditions as stipulated in the RFP document.

Our financial proposal shall be binding upon us subject to the modifications  
resulting from contract negotiations, up to expiration of the validity period of the  
proposal of 180 days. I have carefully read and understood the terms and conditions  
of the RFP and do hereby undertake to provide the service accordingly.

I understand that you are not bound to accept any proposal you receive.

Yours faithfully,

Authorized Signatory [In full and initials]:  
Name and Designation of Signatory with  
Date and Seal: Address of the Bidder:

**BILL OF QUANTITY**

Fin-2

Sr. No.	Sr. No.	Description	UOM	Qty.	Approved Make	Model	Rate / UOM	Amount	GST	Total incl. GST	OEM Warranty in years
1		<p><b>Interactive Touchscreen Kiosk System with Custom Gallery Application (Complete Hardware &amp; Software SITC)</b>                      Supply, installation, testing, commissioning, integration, and maintenance support of a complete museum-grade interactive touchscreen kiosk system for gallery installations, comprising interactive display hardware, integrated computing system, custom multilingual application software, deployment utilities, and system integration components suitable for continuous public operation.</p>									
	1.1	<p><b>Interactive Kiosk Hardware System (Supply, Installation &amp; Commissioning)</b>                      Supply, installation, testing, and commissioning of a complete interactive kiosk hardware system comprising minimum 55-inch 4K UHD interactive display with minimum resolution of 3840 × 2160, IPS panel technology, minimum 450 nits brightness, maximum 8 ms response time, and minimum 40-point PCAP touch capability. The display shall</p>	Nos.	8	Samsung, Delta, LG, Panasonic (Display)  HP, Dell, Lenovo (OPS)						

	<p>include integrated Android operating platform with minimum quad-core processor, minimum 4 GB RAM, and minimum 32 GB internal storage. Connectivity shall include Wi-Fi, Bluetooth, HDMI, USB, USB-C, VGA, LAN sharing, and audio input interfaces suitable for multimedia and peripheral integration. The system shall further include an OPS slot-in industrial computing module with minimum Intel Core i5 10th Generation processor or higher, minimum 8 GB RAM, minimum 256 GB SSD storage, and licensed/pre-configured Windows operating system. The complete unit shall be mounted within a fabricated museum-grade enclosure with concealed cabling, ventilation, safety glass protection, service accessibility, and secure ergonomic construction suitable for high-footfall public environments. Scope shall include mounting, power integration, cable management, hardware configuration, testing, and commissioning complete as required for satisfactory operation.</p>									
2	<p><b>Premium Hybrid AI-Enhanced 3D + 360° VR Experience System with Hardware, Runtime Software &amp; Interactive VR Platform (Complete SITC)</b> Supply, installation, testing, commissioning, deployment,</p>									

	<p>integration, and maintenance support of a complete mixed-reality VR system comprising premium VR headsets, high-performance VR runtime workstations, interactive software platform, deployment utilities, and associated accessories suitable for continuous public museum operation. The system shall support real-time immersive interaction, photorealistic 3D navigation environments, AI-assisted visitor interaction workflows, multilingual runtime operation, and synchronized cinematic VR playback architecture optimized for public exhibition environments. Scope shall include onsite deployment, calibration, configuration, operator orientation, User Acceptance Testing (UAT), one refinement cycle after testing, and minimum 12-month onsite/remote technical support complete as required for satisfactory operation.</p>								
2.1	<p><b>VR Headsets, Deployment Accessories &amp; Museum-Grade Setup - 4 nos.</b> Supply, installation, ergonomic deployment, testing, and commissioning of 4 (four) premium standalone or mixed-reality VR headsets suitable for institutional/public museum deployment, each supporting minimum 4K equivalent per-eye resolution, minimum 90 Hz refresh</p>	Set	1	<p>Meta Quest 3, Apple Vision Pro, HTC VIVE XR Elite</p>					

rate, inside-out 6DoF tracking, pancake lens optics, mixed-reality passthrough capability, spatial audio support, and secure kiosk-mode operation. The specification shall permit Meta Quest 3 or equivalent/better enterprise-grade VR devices with minimum 256 GB onboard storage, advanced XR compute platform, Wi-Fi 6/6E compatibility, and offline runtime capability suitable for prolonged exhibition usage. The headsets shall support application auto-launch, restricted settings access, centralized device management, runtime lockdown configuration, and secure public-access operation. Scope shall further include docking and charging systems, cable routing and concealment accessories, secure wancealed cabling, ventilation, safety glass protection, service accessibility and secure ergonomic construction suitable for high - footfall public environment. Scope shall include mounting, power integration, cable management, hardware configuration, testing and commissioning complete as required for satisfactory operation thin a museum environment.

2.2	<b>High-Performance VR Workstation (Render, Authoring &amp; Runtime Control) - 2 nos.</b> Supply, configuration, installation,	Set	1	HP, Dell, Lenovo						
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testing, and commissioning of minimum two high-performance VR workstations intended for real-time rendering, runtime execution, diagnostics, system monitoring, optimization, and operational control of the immersive VR installation. Each workstation shall comprise latest-generation Intel Core i9 or AMD Ryzen 9 equivalent processor, professional-grade NVIDIA RTX-series graphics card with minimum 12 GB VRAM, minimum 64 GB DDR5 RAM, minimum 2 TB NVMe SSD storage, enterprise-grade chassis with optimized airflow and thermal management, minimum 750W 80+ Gold power supply, Wi-Fi/Bluetooth connectivity, and licensed/pre-configured Windows operating system. The systems shall be pre-configured with required VR runtime libraries, GPU drivers, device management utilities, calibration software, deployment frameworks, runtime optimization tools, and kiosk-mode assist utilities compatible with the supplied VR headsets and software platform. Scope shall include device pairing, diagnostics validation, runtime benchmarking, thermal validation, boundary calibration, software environment setup, and commissioning for stable 72-120 FPS operation



	<p>touch with ±1 mm accuracy, along with anti-glare tempered glass and 2×15 W integrated speakers. The unit shall be installed within a mild-steel, powder-coated, museum-grade enclosure with concealed cabling, ventilation, public-safety glass, and ergonomic mounting for continuous visitor interaction. Scope includes deployment accessories such as cable routing, surge protection, docking/maintenance access, signage/safety markings, aneadsets and software platform. Scope shall include device pairing, diagnostic validation, runt.</p>								
3.2	<p><b>High-Performance Conversational Workstation (Inference, Rendering &amp; Knowledge Runtime)</b>  Supply, configuration, and commissioning of a professional conversational inference workstation designed for real-time hologram response, synchronized speech/gesture execution, and continuous runtime stability. Workstation shall include Intel Core i9 (latest gen) or AMD Ryzen 9 equivalent, a professional-grade NVIDIA RTX 4500 GPU or higher with ≥12 GB VRAM, 64 GB DDR5 RAM, 2 TB NVMe PCIe Gen4 SSD, and licensed Windows 11 Pro or Linux.  The system shall be pre-configured with Convai or compatible</p>	Set	1	HP, Dell, Lenovo					

	conversational deployment utilities, speech engines, GPU drivers, offline fallback modules, latency-optimized runtime settings, and holographic calibration routines. Commissioning includes workstation-to-display pairing, conversational stress tests, latency benchmarking, safety checks, and tuning for extended public exhibition operation.											
	<b>Grand Total</b>											

**Grand total in words:-** (.....)

Authorized Signatory [In full and initials]:  
 Name and Designation of Signatory with  
 Date and Seal: Address of the Bidder:

**SCHEDULE OF DEDUCTION OF MUNICIPALITY TAX  
OF HANDLOOMS, TEXTILES AND HANDICRAFTS, GOVERNMENT OF ODISHA**

T.V No / Date: /  
----- + -----

**0215-WATER SUPPLY AND SANITATION-01-WATER SUPPLY-103-RECEIPTS FROM  
URBAN WATER SUPPLY SCHEMES-0175-Water Rate / Cess-02171-Water Supply for supply of drinking  
water**

**Pay Bill No:**

**40-HTHG/2026-27**

**for the month of : MAY - 2026**

Sl	Name of the incumbent Designation	Quarter Address	Arrear	Current	Amount Deducted
1	2	3	4	5	6
1	GUHA POONAM TAPAS KUMAR COMMISSIONER-CUM-SECRETARY	5R(F)-6 UNIT-III, BBSR		46	46
<b>Grand Total</b>					<b>46.0</b>

**In Words (Rupees Forty Six ) Only**