



**GOVERNMENT OF ODISHA**  
**SCHOOL & MASS EDUCATION DEPARTMENT**

No 2100 /SME, Dated 28-1-16  
II.SME(B) 01/2016

**NOTIFICATION**

In pursuance to the provisions contained in Section 38 (2)(n) of the Right to Free & Compulsory Education (RTE) Act, 2009 and 21A (RTE Amendment Rules, 2015, dated September 28, 2015), the State Govt do hereby constitute the Grievance Redressal Committee for teachers at different levels as required under the provisions of section 24(3) of the said Act.

The Grievance Redressal Committee at different level for performing the functions of Grievance Redressal for teachers in accordance with the provision under section 24(3) of the RTE Act, 2009 shall be as follows.

Any teacher of a school established, owned or controlled by the appropriate Government may submit his/her grievance to different level of Grievance Redressal Committee.

In case of non-receipt of response or unsatisfactory response, the teacher shall be free to represent his or her case to the next higher level committee.

**Different level of Grievance Redressal Committee**

Level	Redressal authority	Time period for taking Action	Remark
School Level Grievance Redressal Committee	SMC. Convener or Member Secretary of School Management Committee (SMC)	<ul style="list-style-type: none"><li>Redress within fifteen days from the date of receipt of written representation from the teacher.</li></ul>	<ul style="list-style-type: none"><li>No service matters, orders of suspension from service &amp; penalties under disciplinary proceedings initiated</li></ul>

<p><b>Block Level Grievance Redressal Committee</b></p>	<p>Block Development Officer- Chairperson,  Block Education Officer- Convener or Member Secretary  Senior Member of the Panchayat Samiti - Member</p>	<ul style="list-style-type: none"> <li>Redress the grievance within thirty days.</li> </ul>	<p>by the Education Department or the School management Committee shall be taken up by the committee</p> <ul style="list-style-type: none"> <li>Complaints relating to harassment of women teachers shall be accorded priority &amp; shall be redressed without delay in compliance with the guidelines issued by the Supreme Court on prevention of sexual harassments at work place.</li> </ul>
<p><b>District Level Grievance Redressal Committee</b></p>	<p>District Collector- Chairperson,  Senior representatives from Zilla Parishad or Urban Local Body  DPC, RTE-SSA - Member  District Education Officer- Convener or Member Secretary of the Committee</p>	<ul style="list-style-type: none"> <li>Redress the grievance within a period of three months.</li> <li>District Level Grievance Redressal Committee shall meet as per the requirement, but at least once in every three months.</li> </ul>	<ul style="list-style-type: none"> <li>Management of schools referred to under sub-clause (iii) &amp; (iv) of clause (n) of section 2 shall provide adequate mechanism for redressal of grievances of teachers.</li> </ul>
<p><b>State Level Grievance Redressal Committee</b></p>	<ul style="list-style-type: none"> <li>Director, Elementary Education - Chairman,  Addl / Joint Secretary to Govt S &amp; ME Deptt- Member,  Grievance Redressal officer- Member Convener</li> </ul>	<ul style="list-style-type: none"> <li>Redress the grievance within a period of ninety days.</li> <li>State Level Grievance Redressal Committee shall meet as per the requirement but at least once in every six months.</li> </ul>	

All previous Notifications/ Resolutions/ Instructions issued in this regard are hereby superseded.

**Order:** Ordered that the notification shall be published in an extraordinary issue of the Odisha Gazette.

By order of the Governor

Commissioner-cum-Secretary to Govt.

Memo No. 2101 /SME.

Date. 28-1-16

Copy forwarded to Gazette Cell in-charge, Odisha Gazette Cell, C/o-Commerce Department, Odisha Secretariat, Bhubaneswar with a request to publish the above notification in an extraordinary issue of the Odisha Gazette and supply 500 copies to this Department.

*P. Sethi*  
28/1/16

Joint Secretary to Government

Memo No. 2102 /SME.

Date. 28-1-16

Copy forwarded to All Departments of Government for information and necessary.

*P. Sethi*  
28/1/16

Joint Secretary to Government

Memo No. 2103 /SME.

Date. 28-1-16

Copy forwarded to All Directors of S&ME Deptt. SPD, OPEPA/SPD, OMSM/SNO, MDM/President Board of Secondary Education(O), Cuttack/All Collectors/All District Education Officers/All District Project Coordinators, RTE-SSA/ All Block Development Officers/ All Block Education Officers/Senior Standing Counsel, S&ME Cell, Cuttack/Bhubaneswar/Computer Cell, All Sections of S&ME Department for information and necessary action.

*P. Sethi*  
28/1/16

Joint Secretary to Government

Memo No. 2104 /SME.

Date. 28-1-16

Copy forwarded to All Officers/All Sections/Section-II(50) Copies/Computer Cell of S&ME Department/ Grievance Redressal Cell/School Students Help line Cell/ RTE Cell/ State Portal for information and necessary action.

*P. Sethi*  
28/1/16

Joint Secretary to Government